

*Duncan Fitzwilliams
Fisher's Copse House
Bradfield
Berkshire RG7 6LN
Telephone: 01189 744 527*

20 January 2003

Ms. Maureen Raynet
Parade House
The Parade
Hereford Road
Monmouth NP25 3PA

Dear Ms. Raynet,

Re: Mrs CCL Fitzwilliams

Many thanks to your acknowledgement for our contribution to the staff Christmas bonus.

My mother has been with you now for many years. I just want to say how all our family think that Parade House under your leadership has made her life worth living.

We all drop in, as you know, at every hour known to man and mum is always well cared for. We always receive a warm welcome from your staff, regardless of who is on duty. There cannot be many better run homes of this sort in the UK.

Many thanks again for making my mother's last years happy as they are not over yet. However I know if she moved out of your environment, she would not be long of this world.

Warmest Regards,



Duncan Fitzwilliams

I am sorry not to be
with you to celebrate your
anniversary, many
congratulations - so few
people give as much
extra care and kindness
as you do, We hope you
have a lovely day.

With love and
gratitude,
Elisabeth and
Edward Sage

...for your kindness

Words cannot express our
heartfelt thanks for the
care + devotion you have
given Nell over the last
five years.

Thank you so much.

Jenny, Sylvia, Bill + Anita

X

Congratulations on 20 successful
years.

The recipe of care, comfort-
reference has worked well—keep
it up!

Best Wishes,

Kit.

Alex last days, I know
I'd have taken comfort
in a familiar person
e.

Would you deduct
standing expenses from
recent standing order
the many telephone calls to
£200 as a thank you
for M. Thirpa.

Could you also
send mail to me, excluding

I especially need the
detailed information to inform
of death. Many thanks, June

2 Steeleo News South

London NW3 4SJ

23rd October 2006

Dear Maureen,

I want to thank you
and all the staff at Peade House
for looking after Thirpa so well.

You are all so caring and she
was made very comfortable and
was always peaceful and content.

Thank you also Maureen
for spending so much time with

Overmanns House

Monmouth

6-8-2007

spend a summer
evening. We wobbled
one way home very
happily. Great

Champs and food.
Thank you for including
us in the celebrations.

Love,

John + Carole

Dear Maureen,

You really are the
"Hostess with the
mostest". What a
wonderful way to

Sunday
5/8/07.

Dear Mrs Rayner,

Many congratulations
on this very special day
celebrating your 20th year
at Parade House.

May you have many
more happy years here +
thank you for the care
I have received from
you + your very helpful
staff.

Sincerely,

Maijorie Jones.

Trecahn

Dear Maureen.

You have done so well & created a wonderful home for the aged, I do not know how you always are aware of all their needs! Amazing I suppose!

We were delighted to come to your fabulous party to help you celebrate, it was great fun. Thank you so much for inviting us & for your very generous hospitality.

Love
Judy

27. October 2006.

Crowborough.

Dear Maureen.

Just a note to thank you and the Staff for the care & company you gave to Thirza, I guess you may miss "her sparkiness" now.

I am sorry ^{we} will not meet next week but understand you will be away on a well earned holiday. It will be a sad and albeit relief on our last trip to Monmouth

In tune together!

What you have created in 20 years is an icon of excellence in the care of the elderly, well worthy of emulation by others.

Congratulations to you and your staff on your achievement.

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Many thanks again for making my mother's last years happy as they are not over yet. However I know if she moved out of your environment, she would not be long of this world.

Warmest Regards,



Duncan Fitzwilliams

To Maudie's Staff,

Just to say how much
we have appreciated all
your kindness to Mum
during the past 3^{1/2} years
through her eyes & downs!

She often spoke of your
daily departee which reflected
your ease & kindness.

Jane & Colin

To Maureen and all The Staff
at Parade House.

Our very grateful thanks
for your care and goodwill
towards Thirza over the
past few years, she was very
content in her last few years.

With our best wishes

Jill & Geoff Harris.

Maureen and all
the staff at Parade
House

...very much

for being so kind and
caring.

March 11th 1998.

The Old Doctor's House,
Woburn Lane, Aspley Guise,
Milton Keynes. MK17 8JN.

Dear Mrs Rayner,

Tony Brown telephoned the other evening to tell me of Irene Brown's death.

I feel I must write to you and thank you for all the kindness, care and attention you have given her over these last many years. She used to be a very dear friend of my wife and myself, and it was good of you to look after her so well. I understand that her end was peaceful. May she now have joy in Heaven.

Yours sincerely,

Cecily Wanda

212, Stow Hill
Newport
S. Wales
NP20 4RB.
15/11/04.

Dear Mr. Rainier + staff,

I just wanted to put pen to paper to say just how much myself and all the family appreciated the care and attention you gave to Auntie Gwen during her time with you, and especially over her last few weeks. Nobody could have done more for her, your patience and kindness was amazing as I know from experience Auntie Gwen wasn't always the most grateful of people.

The last few weeks of her life were pretty desperate, but once again

Lucy and Maggie.

On behalf of the family
thank you for coming
to Auntie Gwen's funeral.

It was a great comfort to
us all to have you both
with us knowing how
lovingly you had all
cared for her.

With sincere thanks
Jennifer

Chusan.
Dixton Rd.
Llanwrthwl
20.7.95

Dear Lawrence.

Words cannot adequately express my thanks to you and all your staff for the devoted care and attention shown to my mother during her years at Parade House, and particularly over the last, very sad, days.

Thank you, also, for the kindness and consideration to Lynn, Aung and myself. It would have been a very lonely visit for me without Lynn, and having Aung there made us both

13 Northfield Grove
Finchfield
Wolverhampton
WV3 8DW
Tel: 0902-761778

30/1/96

Dear Mrs. Rayner,

Just a line to thank you so very much for the comfort and loving care given to my sister Dorothy Bonelle when she was with you recently. She spoke very highly about your home, staff and the treatment she received and would have been happy to take up residence with you. Unfortunately she died at Monmouth hospital on Jan. 27th, however I felt I must write & thank you for the brief spell of happiness she experienced whilst with you.

Yours sincerely,

Cyril E. Jevon

realize that 'life must go on'.

I shall certainly keep in touch with you all, as Parade House has played such a large part in my life for the last six years.

Thank you, over again, for

Oberlin Fair
Monmouth.

2 April.

Dear Mrs. Kayser and all Staff,
Thank you so much for your
Card of Sympathy on the
death of my mother, Mrs.
Gresser. Your support and
concern for us all has been
much appreciated.
Mother was very happy at
Parade House and always told

me how kind and caring all
the staff were. I shall miss
my visits but will pop
in from time to time for
a quick 'hello.'

Mum always dreaded that
she may be too infirm
to stay in her lovely room
at Parade House, so for
that, I am glad she was
spared a life in a wheel
chair or bedridden with
antrivis, with thanks to you
all, Mrs. Jennifer Napier.

To all the staff at
Parade House:

Heartfelt thanks for the
splendid, loving care that
you all gave to Keith during
his years with you. It
was such a comfort to know
that he was happy with you.

Love from Bettie.

Tel: (0600) 716209

Great Osbaston Farm
Monmouth
Gwent
NP5 4BB

18th March 1996.

Dear Maureen,

I want to thank you for all you have done for Mums over these last few years. She was very happy at Parade House and she always treated it first and foremost as "home". You kept her going, responded to her needs (difficult sometimes I should think) and above all had her as a friend.

She gave us all so much and I'm sure Parade House will feel a bit different without her. She was special and you rose so well to the challenge of caring for her.

A big "thank-you" to you and all your staff from Sue, the children and I. We hope to see as many of you as can make it on Tuesday,

Yours sincerely,

Ray

Raylinson.

8
DEAN (0390) 44042

3 LAUNDRY LANE
NEWLAND
COLEFORD
GLOS. GL16 8NQ

Tuesday. 28th

Dear Mrs. Rayner

I do not know how aware Gordon was before lapsing into unconsciousness - but I do know how truly grateful he was to yourself and your staff.

I was so happy for him because old age is a formidable challenge to all concerned & you gave such generous support & affectionate care - So all my sincere thanks for Gordon & myself -

Sincerely. Mary Whitmore.

High Oak,
Prospect Road,
Osbaston,
Monmouth, NP5 3SZ
10-12-95.

Dear Mrs. Payne,

I'm so sorry I was unable to attend Gordon Rogerson's memorial service, due to a severe migraine.

I am really writing to express my appreciation for all the care he received at Parade House over the last five years plus. I have always been most impressed by your establishment, and am glad that the old gentleman spent his final years in such pleasant surroundings.

I extend my sincere good wishes to you for a happy Christmas and a prosperous New Year.

Yours sincerely,
Alison Ross.

Calpe

Spain

2 November 2004

Dear Mrs. Royal and all Parade Home family
of friends,

When Rosemary and I had the difficult
decision of finding a home for my
Aunt I spent many hours worrying
over the task. Tom kindly offered her
a place at Parade Home but it was
with ~~reluctance~~^{trepidation}, on my part, that I
wondered how she would settle in.

My worries were quickly dismissed!

Thank you all for all your devotion,
care and love extended to my
Aunt over the past two years.
Despite her sometimes very outspoken
manner I know she has been very
happy with you all at Parade Home.

REV JUDITH WOODS
8 GREENWAYS
WINCHCOMBE
NR. CHELTENHAM
GL54 5LG
TEL. 01242 602195

TO ALL STAFF AT
'Parade House'

May I thank you all for
the kindness and care you
gave my Father during his
time with you, Particular
Thanks to those who made
my Father's last hours
comfortable and bearable
Many many Thanks

John Tunncliffe
or
Jean.

Top Cottage
Llantilio Pertholey
Abergavenny
Monmouthshire NP7 8AT
Tel: (01873) 853002

14/11/04.

Dear Mrs Payne.

My husband & I want to
thank you for showing us around
your beautiful home last week,
there cannot be many in the
country that could compare.

In the meantime a room
has become available in a
Residential Home, which my mother
is happy with, so we are taking
it, as she will be able to come
out of hospital.

Thanking you once again,
it was a pleasure meeting you.
Yours sincerely,
Susan M. David

The Old North Farm,
The North,
Monmouth
NPS HQG.

4.7.98

Dear Mrs. Rayner,

I enclose a cheque
to cover the bill for outstanding
items. Please could you sign
it and return it as I have
to claim it from my mother's
estate.

Thank you for the
suggestion of mementoes for
the staff. I will see to that
in the next few weeks.

Thank you, once again,
for your kindness and care
towards my mother. If you

"Bryn Awelon"
21 Ridgeway
Monmouth
NP25 3JX

13th February 2001

Dear Maureen,

I wish to take this opportunity to express my thanks for the excellent care and attention given to my father during his time at "Parade House". I would give thanks in particular for the care given during his last hours. It was a great comfort to me to know that he was so well attended.

Father could be awkward, stubborn and irascible at times, but beneath it all he was an old fashioned gentleman. I know from my many conversations with him on the subject, and despite the fact that he appeared somewhat insular, he was very, very happy at "Parade House" and never regretted moving in.

I would be grateful if you would convey my deep and sincere thanks to all your staff for their kind attention, and in particular those who attended my father so diligently during the last hours of his life.

Yours Sincerely

A handwritten signature in blue ink, appearing to read 'Lyn Tunnicliffe', with a long horizontal flourish extending to the right.

Lyn Tunnicliffe.

1st April 2000

Dear Mawreen,

We, on Mothers' Day, thank you most warmly, for your greetings and for your most unexpected present.

We hope that you enjoyed your day as much as we did.

With best wishes
from

Betty

Mary

Margaret

Maureen

Joris

Fiona

Ed & Joan

Ed & Lorraine

Pos Ann & David

←
The Millers

Penny

W
Mawreen

Sunnyside
Watery Lane
Moumouth

NP25 5AT

26th Aug 03.

Dear Mrs Rayner and Staff,

I've been wanting to write this letter ever since Vanda died, but I didn't know how to say what I'd like to say. It's very difficult to put into words how grateful I am to you without it sounding corny!

I know that Vanda would want me to thank you all for everything that you did for her. The kindness that she was shown was wonderful and she became very fond of several members of staff. It would have meant a lot to her that some of you even came to the crematorium and we really appreciated that too.

We took a great risk in asking Vanda to move to Moumouth two years ago, but it turned out to be the best thing that we could have done. She was very happy in Parade House and the care that she received was excellent.

Thank you for taking such special care of our special friend,

Sarah.

Dear Marleen

Just to say
thank you and your
staff for an unforgettable
Christmas Day. I loved your
table setting for Christmas dinner
with the 'gold' plates and crockery etc

Yours

Nell Gregg

With our
love
Elizabeth
and Edward

Words cannot
express our
gratitude for
your loving
kindness to
Jean, which
you also
extended to us,
her family.

29 Buntail Street
Ulverston
Cumbria
LA12 7EQ

15-1-2006

Dear Mrs Kayner,

Thank you and your staff
for all your care and kindness during
Mum's first week. 'They are all
delightful and couldn't be kinder'
We are all very very
grateful.

I enclose Mums cheque
for the enclosed invoice

Probably my address is
the best for my financial correspondence
Thank you again (you sincerely

JIM COPING

Dear Mrs Kayner.

Thank you for
giving us such a
"Happy Day" on Mother's
Day. I, for one, are
very grateful to you.

Yours Truly, With
affection - Jean ~

Freda & Colin Ren
Rockfields Cottage
Trelleck Rd
Tintern Mas NP16 6SN

Dear Maureen,

I am writing to thank you and your staff for all the care, attention and encouragement you have shown to mum. If you personally hadn't acted so promptly in calling the ambulance, I know that mum wouldn't be with us now. When mum came out of hospital you all helped her to gain her confidence, she was so frail and afraid after the heart attack, but you soon had her back to her happy self again.

Thank you all so very much, yours is a very special home.

Yours faithfully
Freda Ren
(Edinburgh Park, Tintern)